



## LIMITED WARRANTY

### IMPORTANT Safety Information

Your safety is our number one priority. Opening or altering your Electric Vehicle Supply Equipment (EVSE) by anyone other than an electrical contractor approved by Aecon Green Energy Solutions can be dangerous and will void this warranty.

### Warranties

Aecon Green Energy Solutions is focused on providing high quality, personalized service to help our customers maintain their efficient green energy equipment. Aecon Green Energy Solutions hereby warrants all materials and workmanship supplied and/ or performed by us in contract with Ontario Charging Network LP and shall remedy at our expense any defects due to faulty products or execution appearing within the warranty period commencing from the date of the installation of the project, at no additional cost to Ontario Charging Network LP in accordance with the provisions of the Contract.

- **Warranty Period: 3 years**

### Warranty Service

If you are concerned that your EVSE is not operating properly, please contact our service team:

- **Email: [greenenergysolutions@aecon.com](mailto:greenenergysolutions@aecon.com)**

When sending an email to request service, please make sure to include your *Name, Address, Date of Installation, and a brief description of the issue* with the EVSE. Our team will contact you within 24 hours of your request for service to diagnose the issue.

If the problem cannot be diagnosed or resolved remotely via email or phone, our team will arrange for a service visit. If the issue is covered within this warranty, your EVSE will be repaired at zero cost to you. If the issue is not covered, service charges may apply.

Once again, thank you for choosing Aecon Green Energy Solutions to install your EVSE. We are pleased to have you as a valued customer and support you with innovative technology and reliable service as you drive into a greener, more sustainable future.